



Employee Assistance Program
National Joint Committee

NJC Members

Patrick M. Devine USPS

Manager, Contract Administration (NPMHU) & Employee Workplace Programs

Debby P. Szeredy, APWU

Executive Vice President

Manuel L. Peralta, Jr., NALC

Director, Safety & Health

Neil Ryan

Assistant to the National Officers

Ad Hoc Member

Dr. Deborah J Atkins USPS

EAP Administrator

Meeting Minutes

NJC Meeting Minutes
July 12, 2022

Present: Debbie Szeredy, Daleo Freeman, Manuel Peralta, Neil Ryan, Patrick Devine, Susan Wozniak, Eric Leslie, Vanessa Carr

The meeting was hosted by the NPMHU.

The following agenda items were discussed.

1. The Month End Reports for May and June 2022 were reviewed and addressed. The Average Speed to Answer rate was 9 seconds for both May and June. Calls managed were 7,045 for May and 6,962 for June. The abandonment rate was 3% for each month. Eric is developing a plan to reduce that number. The EAP4YOU.com page views for May increased by approximately 6000 from the month of April. Library topics stayed steady with Caregiving being the number one topic. Debbie discussed new language concerning caregiving added to the APWU contract under Article 35 addressing child and elder care. Critical Incident Responses (CIR) for May was 28 and June was 30. Eric explained the classification of death: unknown in the CIR report. Union Activities were 16 for May and 15 for June.

2. DAC Placement Update
The NJC continues to meet to finalize the locations of the DACs.

3. Website
Monthly Focus for July is Men's Mental Health, and August is Children's Mental Health. The website will be updated with Daleo's contact information and photo. Article 35 of the APWU's National Agreement and Daleo's contact information will be updated in the Advisory Committee Guidelines.

4. JCEAP – LA/Philadelphia Update on Positions
Patrick and Susan are assisting LA with external posting procedure to fill the vacant position. After the LA posting is filled Patrick and Susan will reach out to Philadelphia to assist with external posting.

5. New Business
Daleo discussed lack of notification to the APWU Local President for CIR in Fort Worth, TX. Eric agreed that the Consultant should be contacting the Local President for High Profile CIR.

6. Next meeting scheduled for September 27, 2022 at 11:00 A.M.