



Employee Assistance Program National Joint Committee

NJC Members

Patrick M. Devine USPS

Manager, Contract Administration (NPMHU) & Employee Workplace Programs

Daleo Freeman APWU

Human Relations Director

Manuel L. Peralta, Jr., NALC

Director, Safety & Health

Neil Ryan NPMHU

Assistant to the National Officers

Ad Hoc Member

Susan Wozniak

EAP Administrator

Meeting Minutes

NJC Meeting Minutes
June 20, 2023

Present: Debbie Szeredy, Daleo Freeman, Manuel Peralta, Neil Ryan, Patrick Devine, Susan Wozniak, Eric Leslie

The meeting was hosted by the NPMHU.

The following agenda items were discussed.

1. The Workplace Improvement Resources presentation by Rosemary Nakamura has been rescheduled for July 18, 2023.

2 The March 28, 2023 NJC meeting minutes were approved by APWU, NALC, NPMHU and USPS. The April 25, 2023 NJC meeting notes (no quorum), and May 30, 2023 NJC meeting minutes will be posted once edits are completed and approved.

3 The Month End Reports for May 2023 were reviewed and addressed. The Average Speed to Answer rate was 9. Calls managed were 6,901. The abandonment rate was down to 1%. The EAP4YOU.com page views were 37,849. The number of eligible employees was 637,475. Caregiving continues to be the number one Library Topic. Critical Incident Responses (CIR) were 31, which includes 8 suicides and 1 homicide/suicide. EAP presentation at Union Activities were 14.

4 DAC Membership/ Training

Susan has received positive feedback from the first DAC members training conducted on June 15, 2023. Susan requested that the NJC members provide her with updated names and contact information when DAC members change.

5 Website

Monthly Focus for July is Appreciation. No update on the EAP4YOU.com revisions.

6 JCEAP – LA/Philadelphia Update on Positions

The LA position has been posted. The Philadelphia position has been filled with a projected start in August.

7 Other Business

EAP Office location in Tallahassee still under review.

Daleo thanked Eric for the EAP presentation at the recent APWU HR Education Training.

8 Next meeting scheduled for July 18, 2023 at 11:00 A.M.

