



Employee Assistance Program National Joint Committee

NJC Members

Patrick M. Devine USPS

Manager, Contract Administration (NPMHU) & Employee Workplace Programs

Daleo Freeman APWU

Human Relations Director

Manuel L. Peralta, Jr., NALC

Director, Safety & Health

Neil Ryan NPMHU

Assistant to the National Officers

Ad Hoc Member

Susan Wozniak

EAP Administrator



Meeting Minutes

Present: Daleo Freeman, Patrick Devine, Manuel Peralta, Neil Ryan, Susan Wozniak, Debby Szeredy, and Eric Leslie

This meeting was hosted by the APWU.

The NJC approved the July 18, 2023, Minutes.

The month end report for July 2023 was reviewed and the Suicide Awareness and Prevention Campaign materials for the month of September Suicide Campaign Month 2023 that were attached to the agenda. The materials will be sent out to all HR Managers to make sure that they are distributed to the DACs/JCEAP.

The Average Speed to Answer (ASA) continues at 10 seconds or less; web hits reached (35,785). Calls managed (6,354) and the abandonment rate was 2% for the month of July. CIRs were 50. Library topics: Caregiving continues to be the highest at 708, assessments 342, addiction 330, CIR suicides (7) for July.

The NJC discussed the DAC/JCEAP Trainings. There will be no more zoom trainings after August 18, 2023. All participants received at least two training sessions opportunities. The issue of ending the training was not discussed or agreed to by all NJC Members.

Complaints were made about not being notified of the quarterly meetings by HR Managers. Committee members should have been given the 30-60 day notice for those meetings. Districts who are having actual meetings are those that have had no changes to their districts. This issue will be placed on the agenda next month. The committee wishes to place one of the recorded trainings plus the power point on the EAP4You website so those who did not get the opportunity for training would be able to go on the website to watch it. The video will need to be vetted by the USPS attorneys before it could be placed on the website. A possible posting was discussed on lite blue and/or provide video and training to the Unions to place on their websites. The training issues will be placed on the agenda again for the next meeting.

Discussion on Threat Assessment Team presentation from July: all agreed it was good. The presentation outlined the Threat Assessment Team and management responsibilities, including climate studies, that management has in place for workplace issues to satisfy contractual issues.

A frequently asked question & answer document will be added to the Advisory committee page to provide answers to the questions asked from the DAC/JCEAP training. The NPMHU requested that the Committee review these before placing them on the website. The USPS will try to get it ready by Friday so that it can be reviewed like minutes.

New JCEAP Counselor Christine Kennedy is now on board in Philadelphia, and they still have one more opening. The two LA JCEAP Counselor positions are unfilled. The USPS will look into the issues they are having with hiring, and report back. Tallahassee may conduct appointments on zoom for now. The USPS is still looking for a place for the Consultant to sit.

Concerns about MI-1 DAC and Detroit JCEAP District HR Manager not willing to have separate meetings and not training the DAC. The USPS will look into the issue and provide an update at the next meeting.

The next NJC meeting is scheduled for September 19, 2023.