



Employee Assistance Program National Joint Committee

NJC Members

Patrick M. Devine USPS

Manager, Contract Administration (NPMHU) & Employee Workplace Programs

Daleo Freeman APWU

Human Relations Director

Manuel L. Peralta, Jr., NALC

Director, Safety & Health

Neil Ryan NPMHU

Assistant to the National Officers

Ad Hoc Member

Susan Wozniak

EAP Administrator



Meeting Minutes

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USPS NJC Zoom Meeting

February 27, 2024

In Attendance: Patrick Devine, USPS; Neil Ryan, NPMHU; Manuel Peralta, NALC; Daleo Freeman and Debby Szeredy, APWU; Hope Gilchrist, NDBH; Susan Wozniak, USPS

A question was brought up regarding New Directions Behavioral Health's (NDBH's) discussion to re-brand themselves as Lucent Health. The NJC was informed that the USPS contract remains with New Directions Behavioral Health, that as a customer the USPS has no input into business decisions made by the supplier, as long as the statement of work is complied with.

Hope Gilchrist was introduced to the group as the new National Critical Incident Response (CIR) Coordinator for NDBH.

The NALC will provide updates to the January NJC meeting minutes after this meeting concludes.

The January data report was reviewed. The NALC noted that a CIR listed as a Death (Unknown) was, in fact, a suicide. The report will be updated to reflect that information.

The EAP response for the October 2023 Maine Active Shooter CIR was reviewed. Factors that impacted the Maine response included lockdowns in the area where the shooting occurred and how tightly knit the community is.

It was shared that what works for one facility may not work for another. The goal of all CIRs is to support the impacted employees. The unions were offered the opportunity to bring CIR concerns to the USPS.

The USPS thanked the unions for their patience regarding the District Advisory Committees (DACs). The USPS believes the meeting issues will be resolved in the next two weeks. The unions again raised reference to our agreement that the national union designees are to receive a copy of the email scheduling each District Advisory Committee (DAC) meeting. They will use the invitations to make sure their membership is aware of the meetings so all organizations can be represented at the different locations.

The NPMHU was left off the template for DAC meeting minutes and will be corrected.

The Frequently Asked Questions (FAQs) were not approved due to the question of how the meetings will be held – in person or on Zoom.

The group reviewed where the EAP link is located on each union's website. The USPS will provide updated information on redirects from the union websites so each member of the NJC can see how many members are accessing the EAP through the union website at the end of Q2 FY24 (April meeting).

No change in the JCEAP hiring for Philadelphia, Pennsylvania, or Los Angeles, California.

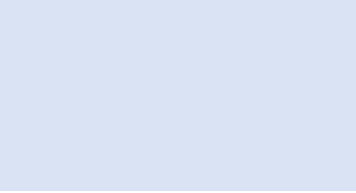
The number of NJC representatives from each organization was discussed. When the DACs begin meeting, all organizations will send one member to each NJC meeting, per the guidelines.

The Inspection Service (IS) robbery reports were discussed. The IS will not share this data with the NJC.

A suggestion was made to provide the data reports before the meeting. The reports will continue to be part of the monthly agenda and will be presented during the meeting.

A suggestion was made to use EAP services to support the employees going through the consolidation process. These services will be coordinated at the local level. The unions may also offer programs for their impacted employees in addition to anything organized by USPS management.

The accuracy of the DAC membership lists was reviewed. All parties will be making efforts



to update the composition of the DACs as promptly as possible.

The next NJC meeting will be held on March 19, 2024, at 10:30. Please note the time change for this meeting.