



EMPLOYEE ASSISTANCE PROGRAM National Joint Committee

Committee Members

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Human Relations Director

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Manager, Contract Administration
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Programs

The meeting of the EAP National Joint Committee (NJC) was held on April 17, 2013 at USPS Headquarters.

Attendees included Manny Peralta (NALC), Sue Carney, (APWU), Allen Mohl, (USPS), Debbie Atkins, (USPS EAP Administrator), Christine Leslie, (Executive Director, Magellan Health Services) remotely by phone and Kristina Jenkins, (USPS EAP Coordinator).

- The March 2013 month end report was reviewed. There was an increase in the number of calls from last month February 2013, though there was a 13.4% decrease in calls managed from the same period last year. The employee population has declined below 600,000. There were 1700 web hits in March 2013. Anxiety Disorder, Marriage, and Relationships were both top library topics, a change from what has been Retirement as the number one topic. Moving forward, the month end report will be sent on the 10th of every month to NJC members, in effort to address concerns before meeting. Magellan has been asked to convert the percentage of web hits for specific topics to raw numbers.
- Magellan updated the NJC on the EAP response to the Boston marathon bombings. Magellan reported three consultants responding in six locations. The NJC discussed putting a statement on the Magellan website outlining EAP services during the aftermath of this tragedy. This will be completed by close of business tomorrow.
- Revisions to the suicide prevention presentation were discussed. The NJC is currently modifying the presentation and brochure before the upcoming launch.
- Life coaching launched April 5. Magellan is currently working on getting posters and other promotional items distributed to provide additional employee awareness. The EAP administrator informed the NJC of an upcoming coaching article in the USPS news link.
- The alignment of the LA district zip codes was discussed. The NJC will be reviewing LA zip codes to accurately determine LA JCEAP responsibility.
- The new EAP logos were presented, the NJC agreed to continuously pursue development of a new EAP logo. New ideas will be presented at the next NJC meeting.
- A discussion of St. Louis JCEAP satisfaction was engaged, and efforts at working toward addressing services and delivery will be undertaken.

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- JCEAP Progress Reports in response to the Audit Reports conducted last year will be discussed in the next scheduled meeting. These reports will be sent out prior to the next meeting for advanced review.
- The topic of whether a specific DAC was issued a letter in response to a request to the NJC was discussed. The issues of the letter from the Dakotas DAC will be researched and brought to conclusion.
- The May meeting was not scheduled.